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## **Minimum Hardware and Software Infrastructure**

*(Customer must provide high speed Internet access to facilitate installs and provide Mover's Suite access to Terminal Services for customer support)*

### **Hardware Requirements**

#### **Client**

- Pentium III 1.2 GHz minimum
- 256 MB Memory minimum (512 MB or more recommended)
- 250 MB Free Disk Space

#### **Database Server– Dedicated database server for Mover's Suite Software & Dynamics GP is STRONGLY RECOMMENDED**

- Dual Pentium IV 2.4 GHz
- 2 GB RAM (4GB RAM recommended)
- RAID 0 minimum (RAID 5 recommended)
- 20 GB Free Disk Space
- Tape Backup Device, strongly recommended, not required

#### **Terminal Server – (Recommended if Mover's Suite or Dynamics GP is provided over WAN)**

- The Mover's Suite Software application has a memory footprint of approximately 70MB per open session. The amount of memory needed per user session could increase depending on what other applications run alongside of Mover's Suite on the terminal server. Therefore, proper care needs to be taken when determining the other applications memory requirements so that the Terminal Server has the proper resources to serve your organization. Please consult Microsoft's Terminal Server Capacity and Scaling document to help determine the optimum configuration for your company.

#### **Label Printer**

- Dymo Label Writer 400 Turbo

#### **Dot Matrix Printer**

- Dot Matrix Standard
- Okidata 320 / 320 Turbo / 420 / 520 (using standard Okidata driver)



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## Software Requirements

### Client

- Member of Active Directory Domain
- Operating Systems\* Supported: Operating System must be 32 -bit
  - Microsoft Windows XP **Professional** (Service Pack 2)
  - Microsoft Windows 2000 (Latest Service Pack)
- IE 6.0
- Microsoft.NET Framework (Service Pack 1)
- Adobe Acrobat Reader 6.0

*Optional:* Microsoft Office 2000+ (Word, Excel, Outlook) with the OLE Integration with Office Components Installed

**\*Note: Microsoft XP Home and Vista are not compatible**

### Database Server

- Operating Systems Supported:
  - Microsoft Windows 2000 with the latest Service Pack
  - Microsoft Windows 2003
- Microsoft SQL Server 2005 with the latest Service Pack
- Microsoft SQL Server 2005 Reporting Services with the latest Service Pack
- Microsoft Internet Information Server (IIS) 6.0

### Collaborative Tool:

*Optional:*

- Any SMTP email system will interface with Mover's Suite providing automatic notification of events relating to a move.
- Microsoft Exchange 2002 to use on line calendar and scheduling of appointments with an interface to Mover's Suite Lead Generation Function.