

To install and run **MoversSuite v3.12**, a workstation and network must meet certain requirements. The following sections detail the minimum hardware and software infrastructure needed to operate **MoversSuite v3.12** and related applications on a client, server(s), and related devices. High-speed internet access is highly recommended to facilitate installs and to run Terminal Services for **MoversSuite** customer support.

Hardware Requirements

The following section lists the different hardware requirements for the client and server.

Client Machine

- Pentium III 1.2 GHz minimum
- 256 MB memory minimum (512 MB or more recommended)
- 250 MB free disk space

Database Server

A dedicated database server for Mover's Suite and Microsoft Dynamics GP is strongly recommended.

- Dual Pentium IV 2.4 GHz
- 2 GB RAM (4GB RAM recommended)
- RAID 0 minimum (RAID 5 recommended)
- 20 GB free disk space
- Tape backup device strongly recommended (although not required)

Terminal Server*

This is recommended if Mover's Suite or Microsoft Dynamics GP is provided over a WAN.

- **MoversSuite** application has a memory footprint of approximately 70 MB per open session. The amount of memory needed per user session could increase depending on other applications running in conjunction with **MoversSuite** on the terminal server
- A benchmark of 50 users per terminal server is suggested for running the applications of **MoversSuite**, Microsoft Dynamics GP, Microsoft Office, Van Line Interface and QuickMove / Techmate. For specific information on scaling, please refer to Microsoft's Windows 2005 Terminal Server Capacity and Scaling document

*** Please confirm all third party software, including Microsoft products such as Microsoft Office, intended to run in the terminal services environment are properly licensed. Licensing agreements vary and a desktop license may not be transferrable to a terminal server.**

Label Printer (Optional)

- Dymo Label Writer 400 Turbo (optional)

Dot Matrix Printer

- Dot Matrix Standard
- Okidata 320 / 320 Turbo / 420 / 520 (using standard Okidata driver)

Software Requirements

The following section lists the different software requirements for the client and server as well as optional, collaborative software tools.

Client

- Member of Active Directory Domain
- Supported Operating Systems (32-bit or 64-bit) *:
 - Microsoft Windows 7
 - Microsoft Vista
 - Microsoft Windows Server 2008
 - Microsoft Windows XP Professional (Service Pack 2)
 - Microsoft Windows 2000 (Latest Service Pack)
- Internet Explorer 6.0 (*Recommended version: IE 8.0*)
- Microsoft .NET Framework 3.5 (Service Pack 1)
- Microsoft Web Deployment Tools 1.1
- ASP .NET MVC 2
- Adobe Acrobat Reader 6.0

Optional: Microsoft Office 2000-2007 (Microsoft Word, Microsoft Excel and Microsoft Outlook) with the OLE Integration for Office Components installed.

*** Microsoft XP Home is not compatible.**

Database Server

- Supported Operating Systems:
 - Microsoft Windows 7
 - Microsoft Windows Server 2008
 - Microsoft Windows Server 2008 R2
 - Microsoft Windows 2003
- Supported Database Servers:
 - Microsoft SQL Server 2008
 - Microsoft SQL Server 2008 r2
 - Microsoft SQL Server 2005*
 - Microsoft SQL Server 2005 Reporting Services*
- Microsoft Internet Information Server (IIS) 6.0

*** With latest Service Pack**

Collaborative Tools

Optional:

- Any internal SMTP email system can interface with **MoversSuite** providing automatic notification of events related to a move.
- Microsoft Exchange 2003-2007 will be needed to access online calendars and scheduling functions that are integrated with **MoversSuite** lead generation functions.

Supported Third Party Applications

- IGC QuickMove Version 6.4.244
- TechMate FirstMate Version 3.1.139