

CLASS INFORMATION

Title: Claims Processing II

Date: Thursday, July 15, 2010

Time: 1:00 p.m. (MDT)

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CLASS OUTLINE

Title- Claims Processing II

Topic #1 Finding Claims

- Claims
- When more than one claim per order may be required.

Topic #2 Settlements

- Defining the settlement
 - Adding
 - Settlement Types
 - Cash Out
 - Creates a Temporary Vendor under the Vendor Class Claims
- Selecting a vendor
 - Entry of the Purchase Order
 - Invoice Number
 - Assign to Vendor
- Itemizing Settlements

Topic #3 Liabilities and Chargebacks

- Assigning the liability
- Apply to
 - Liable Person
 - Participating Agent
 - Third Party

- Warehouse
- Charge Back Types

Topic #4 Receivables

- Van line Claims Customer number
- Field Entry and Information
- Invoicing

Topic #5 Handling Revenue and Expenses

- Type – not related to direct expenses of the claim

Topic #6 Generating Transactions

- Posting Information